

Is Your Insurance Company Working For You?

Volunteer consumer group InsuranceWatch.org.nz is calling for more Canterbury property owners to take part in their survey to see which insurance companies are doing best with rebuilds and repairs. The Canterbury-wide survey will close shortly, with a follow-up series to be made in coming months to assess any progress and changes. The survey can be found at <http://InsuranceWatch.org.nz>

An initial survey of coastal hill suburbs showed significant differences in treatment of property owners, depending on which company they were insured with. To date, the best progress has been made by Lumley, Tower and AMI-Southern Response; at the very bottom of the scale were the IAG group (eg State, NZI, IAG via banks) and Vero. The InsuranceWatch.org.nz News page includes a graphic demonstrating the Magnitude of Misery experienced by the clients of various insurance companies.

InsuranceWatch.org.nz has also been organising public meetings with individual insurers to extract as much solid information as possible to help people make progress with their claims. The next meeting is with AA and SIS Insurance (Wednesday August 8, 7:00pm, Samoan Church Hall, 9 Vili Place, off St Lukes Street Woolston). These companies did not attend the Vero group meeting in May, but are now providing a number of representatives to speak with any of their customers from across the city.

InsuranceWatch.org.nz is keeping a close eye on progress with a view to recommending that consumers across New Zealand and Australia shift companies to those which meet their obligations in a timely, communicative fashion.

InsuranceWatch.org.nz

AAI/SIS Insurance Public Meeting
Wednesday August 8, 7:00pm,
Samoan Church Hall, 9 Vili Place, off St Lukes Street Woolston
All welcome, gold coin donation appreciated